

# PROVIDENCE

ANIMAL CENTER

555 Sandy Bank Road

Media, PA 19063

## ROVER ALL OVER MANUAL

Welcome!

First and foremost, THANK YOU for gifting your time to our shelter dogs! By taking them out for just a few hours, our temporary residents can exert pent-up energy as well as be mentally stimulated by new experiences and people! As a result of Rover All Over, our dogs are less anxious or exuberant when they meet potential adopters, and they gain useful life skills that they wouldn't get from just sitting and waiting in the shelter. Another added bonus is that people who are not likely to come into shelters get to see our available animals!

### Important Phone Numbers and Contacts

For general questions/info/non-emergencies:

610-566-4575 (call or text)

Info@providenciac.org

### In Case of an Emergency

**Please call 610-566-4575 ext. 0 and return dog immediately**

**\*\*\*All visits to the emergency clinic must be approved in advance\*\*\***

If you are instructed by management to go to an emergency vet:

Keystone Veterinary Emergency and Referral

1200 West Chester Pike, Havertown, PA 19083

484-528-1817

### Emergencies that require immediate attention:

- Excessive vomiting or vomiting blood or green or yellow bile
- Vomiting combined with diarrhea and lethargy
- Difficulty breathing or very shallow or labored breathing
- Extreme lethargy - dog is barely moving or not moving at all
- Swelling of the face or eyes
- Ingestion of something toxic
- Swollen or broken limbs
- Seizures
- Uncontrolled bleeding
- Sudden disorientation or incoordination
- Temperatures over 104 degrees
- Extreme dehydration – If you pinch the skin and the skin remains tented for 5 seconds (The eyes may appear to be sunken in. The gums will feel dry or tacky.)
- Anything else that makes you think that the dog is in pain or in danger of passing away

Non-emergency concerns can be noted at the time of drop off.

# PROVIDENCE

ANIMAL CENTER

555 Sandy Bank Road

Media, PA 19063

## Before You Pick Up Your Dog

- 1. Be prepared for anything.** We have a selection of VIP pets and our staff will do their best to match you with a good fit. We will provide all of the information we know about the pet, and detailed instructions about how to handle the pet during the outing. Some of our pets may need specific handling. It is important to know that we cannot guarantee how a pet may react in different situations or their true personalities. We try our very best to match you with a dog that we think will do well with you, but your dog may have a very different personality once they are comfortable. Please be honest with the staff about your comfort level and what you can handle. We can always have you come back a different day if the options do not meet your comfort level.
- 2. Ready your car with the appropriate amount of space for the dog.** Depending on the dog, you may need enough space for a size-appropriate crate, a friend to help contain the dog to the back seat or a barrier to avoid the dog from getting to the driver and passenger seat. If available, we are happy to provide leashes and crates to help with transporting the pet. Having a friend as an extra set of hands is always a great option too!
- 3. Please plan to leave your own dog at home!** The goal of our day trips is to give the dog a break from the shelter and some one-on-one time with humans. Although most of our shelter dogs do well with other dogs and enjoy doggie playtime, *we request these field trips be geared toward interacting with humans and not with other dogs.* Providence Animal Center is not liable for the treatment or cost of vet bills incurred for your own pets at your private veterinarian.
- 4. Dogs must be kept on a leash at all times, even inside a home or fenced-in yard.** Our staff will fit the pet for a properly fitting leash and collar/harness. We ask this stay on the pet for the duration of the Rover for safety reasons. If you plan to take your dog home, please check your fence line and property for holes, loose planks, poisonous plants, foxtails and dangerous household items. Even if you have/had a dog that has never gotten loose, please don't assume that your property is secure. We don't know the history of most of the dogs we place.

## If Your Dog Gets Loose

Sometimes, despite our best intentions, a dog will get loose. Please try not to panic and do not chase the pet. If you can see the dog, try calling them. Some of our more social guests may come right to you, but very often even social dogs get frightened once they get loose. You may be more successful calling them to get their attention and then walking in the opposite direction, kneeling down and digging in the dirt like you've just found something extremely interesting. Reaching for a scared dog will often cause them to bolt and can also result in a bite, so please use caution and only reach for the dog if you feel you can safely do so. If the dog is in an area that is secured but is so scared that they are growling at you, *please call us so that we can help!* If the dog is already in a flat out run and is panicked, they may not respond to you at all. Please try following them from a distance so that you can see the direction they are going and hopefully catch up to them once they have slowed down. If they enter a yard, garage, etc., please secure the area to make sure they



Lifesaving. Adoption. Wellness. Community.

PROVIDENCE  
ANIMAL CENTER

# PROVIDENCE

ANIMAL CENTER

555 Sandy Bank Road

Media, PA 19063

can't bolt again before attempting to lure them to you. We understand that every circumstance is different and that luring your dog to you may not be possible; please call us if this is the case!

## **If a Bite Occurs**

If the dog bites anyone (you included), we need to know right away. If the dog bites a stranger, please take all of their information so that we can contact them to fill out the appropriate paperwork. We will need you to document what happened and the location and severity of the wound. We are required by law to follow state laws for quarantine. A bite is not an automatic reason for euthanasia, so please do not hesitate reporting it. If you are seeing any signs of aggression, even if it is very minor, please contact the Center immediately.

## **If Someone is Interested in Adopting**

If you encounter someone who is interested in adopting your dog, please give them a PAC business card so that they may follow up with us directly. In general, the adoption fee for adult dogs is \$260. Occasionally, we offer specials, which are listed on our Facebook page.

## **Photos and Videos**

The majority of our adoptions occur as a result of the dogs being seen online. It is very important that we have adorable photos, and if possible, a great video of your dog. Please share these by texting 610-566-4575 or emailing [Info@ProvidenceAC.org](mailto:Info@ProvidenceAC.org). We need your help to make sure your dog is seen as much as possible! Be sure to use the hashtag #RoverAllOver on social media to showcase your outing with the world!

## **As a Participant, you Must Agree to:**

- Have the dog under YOUR supervisor at all times
- Never leave children unattended with any dog and keep a safe distance from children and other animals
- Inform us if the dog bites anyone (you included) right away
- Keep the dog on leash
- Do not take the dog to off-leash dog areas, dog parks or do dog introductions while on your trip
- Pick up and return the dog at the agreed upon times
- Transport the dog in a safe manner
- Report any behavior or medical concerns to PAC staff
- Keep the dog safe by providing adequate rest, shade, shelter, and water
- Utilize only positive reinforcement training (do not verbally or physically punish the dog)
- Have a cell phone with you at all times that can be used to contact you
- Present the dog in a positive way to potential adopters and members of the public
- Please follow all handling instructions given to you by the staff at the start of your Rover visit.