

# Providence Animal Center Vet Services COVID-19 Updates

Due to COVID-19 we are doing everything possible to still provide care to the animals while following government protocols of “social distancing”.

## WELLNESS CLINIC:

Our Wellness Clinic remains open but we ask you to help us keep the community safe.

**When you arrive**, remain in your car and **text us**. **When we are ready for your appointment the staff will call you** to discuss your visit concerns. **A staff member will then come get the pet from you** and will take him/her to see the vet **while you remain in your car**. **The doctor will call you after the exam and the receptionist will collect payment over the phone**. Text/Call with concerns, questions, or to reschedule.

Thank you for your cooperation. *Stay healthy!*

## SURGERY SIGN-INS:

In order to limit the amount of people in our lobby at one time, we ask that you arrive between 9-9:30am, but **please wait outside our main lobby doors**, maintaining space between yourself & the other customers.

**Our techs will come out to retrieve your animal**, and then our receptionists will bring in two customers at a time for sign ins/payment.

Thank you for your patience with this as we are adapting every day.

## SURGERY PICK-UPS:

Providence will text a pickup time for your pet in the morning after drop-off.

When you arrive for pick up **please ring the doorbell outside of the main adoption lobby doors** and **let the staff know who you're picking up**, then **wait outside maintaining distance from other customers**. The tech will bring out your pet and answer any questions you may have.

